



Kenya Marine and Fisheries Research Institute

QUALITY POLICY

KMFRI is committed to delivering to her customers and stakeholders high quality standards of innovative research and information in marine, fisheries and the Blue Economy for utilization of resources towards food production, improve livelihood while preserving the health of the ecosystem. This commitment is enshrined in our quality principles as stated hereinafter:

Customer Focus: KMFRI shall consistently and regularly undertake engagement with her customers and stakeholders to determine their requirements.

Quality Objectives: KMFRI shall set quality objectives that are compatible with the context and strategic direction. These quality objectives shall be set annually at the various functions and levels, and shall be implemented, monitored, measured and reviewed annually to be in line with changing customer and stakeholder needs and her strategic direction.

Products and Service standards: KMFRI shall consistently deliver, to the best of her capabilities, and all the time, quality and innovative scientific information that meet or exceed customer expectation and applicable statutory and regulatory requirements.

Capabilities to meet and improve products and service standards: KMFRI shall determine, provide, and manage human capital and infrastructure necessary for the operations and control of process so as to achieve conformity to quality and improve on products and service standards.

Quality and Risk Management: KMFRI shall at all times ensure integrations of QMS 9001:2015 quality principles as well as risks and opportunities associated with her core business processes of providing quality and innovative scientific information.

Communication on Quality Policy: As a sign of commitment and dedication to quality service, this quality Policy shall be openly discussed, displayed and posted strategically, and communicated to KMFRI staff so that its understood and applied throughout KMFRI, as well as be made available to stakeholders.

Quality Policy Review: KMFRI shall review the implementation of her Quality Policy periodically to ensure that it reflects the Priorities of her customers, other stakeholders, operational dynamics and the changing Quality Management system Principles.

Prof. James Njiru, (PhD)
CHIEF EXECUTIVE OFFICER
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ISO 9001:2015 CERTIFIED

